



## **Southern Suburbs Day Procedure Centre**

### **PATIENT FEEDBACK**

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We welcome your feedback. You have the right to raise any concerns you may have in relation to your care. All compliments, complaints or concerns should be directed to the Director of Nursing at [viretp@southderm.com.au](mailto:viretp@southderm.com.au).

If you lodge a complaint and are not satisfied with the response from the Director of Nursing you can contact the Health Care Complaints Commission.

Southern Suburbs Day Procedure Centre appreciates any compliments or suggestions you may have that would assist us in improving our service. Quality improvement forms are available in reception, alternatively you can email [quality@southderm.com.au](mailto:quality@southderm.com.au). We encourage you to be honest about ways in which we can improve our services and care provided. Any feedback will not compromise the level of care you receive.