

PATIENT SAFETY & QUALITY PERFORMANCE REPORT

October 2022



NSW HEALTH AUDIT – August 2022

A compliance audit was conducted to review our systems in line with the licensing standards. This review included the operation of the Medical Advisory Committee, maintenance of equipment, purchasing, fire and emergency response, disaster planning, staff qualifications and experience, clinical records, infection control, waste management, admission processes and patient privacy. All areas reviewed were rated as fully compliant. These compliance reviews are conducted annually using a range of different audit tools.

QUALITY ACTIVITY AND AUDIT RESULTS

We have an annual schedule of audits to monitor our compliance with the required standards. Recent results include:

- **Monthly cleaning audits** = 89-93%
- **Risk Environment Inspection** = 98%
- **Infection Control System Audit** = 97.08% (National benchmark = 98.01%)
- **Hand Hygiene Audit** (Jul/Aug) = 79% (National benchmark = 86.7%)

Two of our nurses completed a hand hygiene auditor's course this year to improve to accuracy of our audits and to support the ongoing education of our doctors and nurses.

UPGRADE OF THE STERILISING DEPARTMENT

All public and private hospitals across Australia are required to comply with the latest standard for reprocessing surgical instruments (AS4187:2014) by the end of 2022.

We have engaged an Infection Prevention and Control Consultant to assist and our plans are now being finalised. We will be refurbishing our clean up room with new stainless steel benchtops that are designed to accommodate two automated washer disinfectors to fully clean instruments before they are sterilized. We will be implementing water quality testing in our clean up room and reorganizing our sterile stock storage room.

These improvements will ensure that we continue to maintain the highest possible standards of infection control for our patient safety.

PATIENT SAFETY AND QUALITY INDICATORS (Apr-Jun 2022)

We collect a range of indicators to monitor our service delivery and these are benchmarked with other day surgery centres through an external program run by QPS. The following indicators were selected by our Consumer Focus Group for publication:

Indicator	Our Rate	QPS Benchmark
Surgical Site Infection	1.20	N/A
Patient Incidents	0.25	0.36
Patient Complaints	0.00	0.03
Unplanned Return to Theatre	0.00	0.01
Delayed Patient Discharge	0.00	9.62

All indicators were in line with or lower than the published benchmarks this quarter.